# interpersonal



Presented by: e-northamerica inc.

**Q**-stimate®



Front Page	Page 01
Contents	Page 02
Introduction	Page 03
Characteristics of the four types	Page 04
Radargraph - Behavioural tendencies	Page 05
Team Wheel	Page 06
Behavioural style	Page 07
Matrix – General Behaviour	Page 09
Work-related Behaviour	Page 10
Motivation Factors	Page 11
Spider Web	Page 12
Overall Graphical Presentation	Page 13
Development Plan	Page 14
Other Options	Page 15





This profile provides a picture of a person's behavior based on four tendencies.

All people possess these four behavioral tendencies - but to different degrees.

These four characteristics can be described by color-related energy.

#### People with significant Red behavioral tendencies:

Like to be in control of their surroundings - they want to achieve goals and obtain results.

#### People with significant Yellow behavioral tendencies:

Like to be at the centre of attention - they are innovative, outgoing, and convincing.

#### People with significant Green behavioral tendencies:

Pursue cooperation - they focus on people, are sociable, and prefer harmony.

#### People with significant Blue behavioural tendencies:

Seek known surroundings - they are careful and focus on precision and detail.

Everybody possesses all four tendencies - but to different degrees.

The relationship between the four tendencies creates a pattern providing more information about the focus person's preferences and preferred behavior.

The information provided in the profile is based on this pattern.

## Calculating the result

Your responses (2 x 24 choices) express your own views on your behavior.

The result appears as four columns indicating your energy within the four tendencies.

The MOST chart reflects your self-image or how you would like to be ("The way I aim to be")

The LEAST chart gives a more neutral reflection of your self-image ("The way I am")

The TOTAL chart reflects the combination of your MOST and LEAST choices.

## Analysing the result

Always pay atention to the score in the chart if it is close to the transition between the five segments of the diagrams. In this case, there is a risk of an inconclusive result which might influence the result. Therefore, the report must be given by an experienced user who can read a balanced definition of areas where there might be uncertainties.

The profile is compiled on the basis of the submitted MOST and LEAST answers.

The profile contains a description of the preferences that define the personality that best matches your results.

#### **Behavior and Personality**

Behavior is a combination of many factors - personality traits, attitudes, knowledge, etc.

It is especially important to note the interaction between personality and situation.

It can be summarized as: Behavior = (Personality x Situation)

## Use your report

Remember that the descriptions and examples are never completely satisfactory. Remember, too, that there are no good or bad patterns. Use the profile as a tool to learn more about yourself and as a basis from which to develop your plans of action.

Don't read too much into the result - instead, look for trends.

Always compare any test result with your own perception.

Seek additional feedback if there are inconsistencies.











#### Characteristics

- Dynamic
- Focused
- Powerful
- Resourceful
- Outgoing
  - Innovative
  - Spontaneous
  - Enthusiastic
- Loval Stable
- Friendly
- · People oriented
- Precise
- Organised
- Disciplined
- · Detail oriented

## Motivated by

- Prestige
- Influence
- · Making decisions
- · Creating results
- Freedom
- Variation
- Innovation
- · Contact with others
- Teamwork

· Insecurity

- · Stability
- Secure settings
- · Belonging to a group
- Structure
- Professionalism
- · Clear quidelines · Delivering quality

## "Fears"

- Defeat
- Failure
- · Losing prestige
- · Losing influence
- · Being alone
- Limitations
- · Losing freedom · Rules and systems
- Fast changes · Personal conflicts
  - · Be outside the group
- Time pressure
- Losing control
- · Disorder, mess
- · Making mistakes

## Manner of communication • Direct

- Controlling
- Talking not listening
- · Concrete, outspoken
- Inspiring
- · Speaks a lot
- · Visible and noisy · Uses the entire body
- Listening

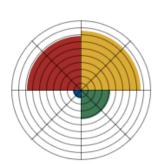
Dialogue

- Considerate · Speaks gently
- Concrete
  - Controlled Professional

Careful

Team role

- Whip
- Executor
- Initiator
- · Team leader
- Creative
- · Creates energy
- · Finds solutions
- · Positive atmosphere
- Involves
- Solves conflicts
- · The social tasks
- Pulls team together
- Documentation
- Trouble-shooter
- · Ensures quality
- · Manages details

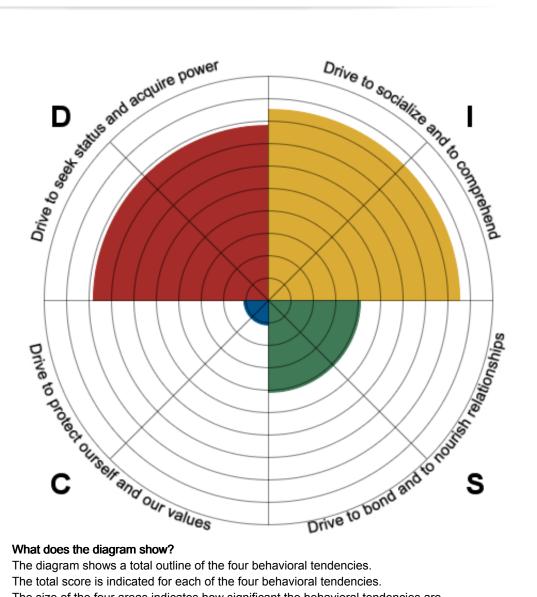


## Characteristics

The radar chart to the left shows the tendencies in your profile. The matrix above describes typical characteristics of the four types.

- Which behavioral traits do you recognize in relation to your primary preference?
- Which behavioral traits do you see in relation to your secondary preference?
- Find specific examples





The diagram shows a total outline of the four behavioral tendencies.

The total score is indicated for each of the four behavioral tendencies.

The size of the four areas indicates how significant the behavioral tendencies are.

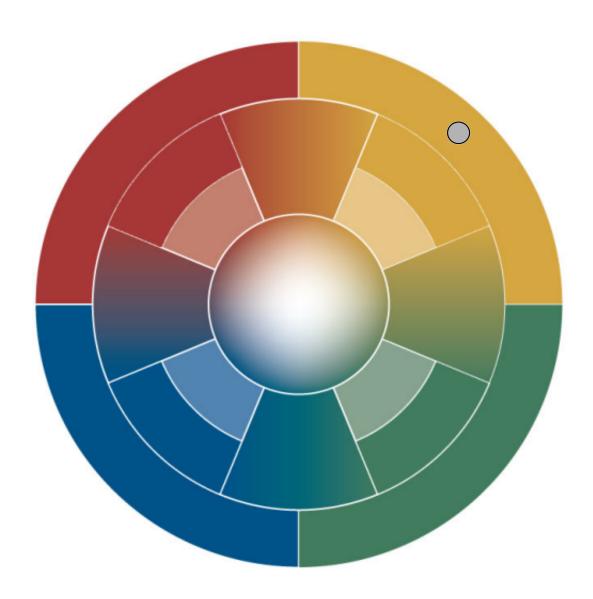
## The plus marking

For each of the four areas, the "acquired behavior" is marked with gray pluses.

Marks that are placed further out than the colored scores indicate that the focus person wishes to strengthen the specific tendency.

Marks that are placed closer to the centre than the colored scores indicate that the focus person wishes to moderate the specific tendency.





## What does the wheel show?

The Team Wheel shows your preferred behavioral style.

Your location on the wheel is calculated based on your score for the four tendencies. Your location on the wheel is calculated from your most characteristic behavioral tendencies.

The score in the outer ring indicates a profile with a high score in one particular area. The score in the inner ring indicates a broad profile with levelled scores in three areas. The score in other locations indicates a combined profile with high scores in two areas.



## Sandra Smith is most consistent with the behavioural type: Significant Yellow Energy.

Sandra is spontaneous and enthusiastic and sees possibilities where other people see obstacles.

She is a typical initiator, she gets many ideas and sees innumerable possibilities. Sandra easily comes across as enthusiastic and she often acts at a rapid pace.

She wants constant change and development.

Therefore, she requests highly motivating and varied work and may tend to go at it by herself.

There is little or no resistance to change.

On the contrary, she enjoys everything that is new and exciting and inspires others to also try new things.

Sandra often engages in many different things at the same time – maybe too many.

She is adventurous and courageous.

A personality that influences her surroundings with a crusading spirit and change. She is not afraid to take chances because she believes that she can manage everything.

She prefers not to be governed and does not appreciate control and details.

She makes rules according to needs – at any given time, the end justifies the means.

Sandra thinks quickly, recognises "unusual approaches" and has a good sense of humour.

She often expresses herself with vivid and metaphorical language trying to convince other people about her own ideas and thoughts.

Sandra therefore easily creates a great enthusiasm around herself.

She is very talkative and very visible!

She is very extrovert and likes to be the centre of attention. She also likes to attend parties and to have people around her. Furthermore, she is a good communicator.

Sandra prefers an informal and relaxed atmosphere.

People immediately take a liking to her as she is often both funny and inspiring to be with.

She is often the centre of attention. However, Sandra primarily uses her acquaintances to gain appreciation and recognition, but she rarely gets deeply involved in other peoples' needs – so acquaintances rarely become close friendships.

Sandra is capable of functioning in a disorganised environment – and can be quite disorganised herself.

She can, however, become organised – if necessary – but it might be temporary and shallow, e.g. tidying her desk by hiding the mess in a drawer! It can be more permanent if she can see clear advantages by this.

Few incentives are needed to affect her motivation for having new goals and projects and, as a consequence, she can easily lose focus on projects that have been started. The constant quest for new ways of doing things and the creation of new opportunities, combined with a lack of respect for the status quo, implies that she may appear as unpredictable.



## This is how Sandra is to work with:

Sandra has a straightforward nature and is often good at making other people relax. She can break the ice in a group if the process is a little slow.

She often praises the people around her and pats them on the back

- but finds it more difficult to handle criticism and conflicts.

Sandra often finds it difficult to say no.

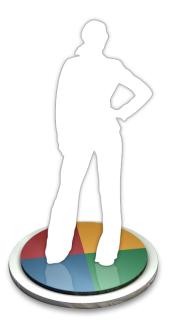
Sandra thinks that she can manage to do everything.

she often does just that - but just as often, it happens that she does not manage what has been agreed and she tends to be late for appointments. Usually, this is due to the fact that she has estimated the time required too optimistically.

She is rarely aware of the fact that other personality types may have a different attitude to such situations.

When she is under pressure, she can get careless and tend to let things slide or accept other peoples' attitudes and ideas without scepticism.

The overall attitude is: See me - hear me!







## High score

- Determined
- Curious
- · Independent
- Forceful
- Competitive
- Takes chances
- · Emphasizes facts
- · Thinks and acts quickly
- · Directing
- · Action-oriented



## Very High score

- · Very social
- · Enthusiastic
- · Impulsive
- Adventurous
- · Very inventive
- Takes chancesColorful
- Very extrovert
- Disorganized
- · Very talkative



## Very low score

- · Disorganized
- Untidy
- Unpunctual
- Postpones things
- · Work effort intermittent
- · Makes decisions casually
- · Shifts focus
- · Can be irresponsible
- Accommodating
- · Can be rebellious



## Average score

- Pleasant
- · Informal
- · Generally friendly
- Wants harmony
- · Open for change
- Mobile
- Alert
- Independent
- Keeps a cool head
- May become impatient

## What does the matrix show about Sandra?

The matrix above shows examples of a typical behavior for Sandra.

The statements within each field have been selected from her actual scores.

The result in the matrix is thus individually calculated for each of the four factors.

#### Guideline to the matrix

- Mark the statements that you find match your own perception.
- Mark the statement that you find to be the least precise.
- Get a second opinion from people who know you do they agree with your assessment?





## High score

- · Result-oriented
- · Determined and ambitious
- · Initiates things
- · Wants challenges
- · Quickly adapts to new situations
- · Wants to make own decisions
- · May give low priority to cooperation
- · May be impatient
- · May forget to put everybody in the picture
- · Often puts quantity above quality



## Very high score

- · Extrovert and investigative
- · Has a very high level of activity
- · Very open to new things
- · A strong initiator
- · Good at inspiring and motivating others
- · A good catalyst for new ideas
- · Prefers an informal working environment
- · Finds it difficult to focus
- · Is a "strong presence"
- · Finds routine tasks tedious



## Very low score

- · Persistent effort
- Works energetically
- · Seeks independent responsibility
- · Is oriented towards the individual
- · Does not want routine tasks
- · Shows self-confidence
- · Persistent effort
- · Can work alone and with others
- Fairly quick
- Shows high determination



## Average score

- · Works actively towards goals
- Seeks consensus but not at any cost
- · A rational team player
- · Attentive to common goals
- · Preferably not too many routine tasks
- Solves conflicts
- · Accepts changes
- · Enters into social relationships
- Participates in discussions at meetings
- Is calm and formal

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## Motivated by:

- · The ability to get things done
- Having major impact
- · Making own decisions
- · Competition and reward
- · Prestige and status

## Demotivated by:

- · Indecisiveness
- · Too few challenges
- · Not being the best



## Motivated by:

- · High level of freedom
- · Self-determination
- · The opportunity to be creative
- · Getting attention
- · Large contact base

## Demotivated by:

- Limitations
- · Rules and control
- Repetition



## Motivated by:

- · The opportunity to change things
- · Few rules and systems
- · A low degree of control
- · An informal tone
- Acknowledgement

#### Demotivated by:

- · Control
- Predictability
- · Repetitive tasks



## Motivated by:

- Cooperation
- · Human contact
- · Consensus
- · Being able to help
- The opportunity for collaboration

#### Demotivated by:

- Very dominant behavior
- Too much competition
- Frequent conflicts

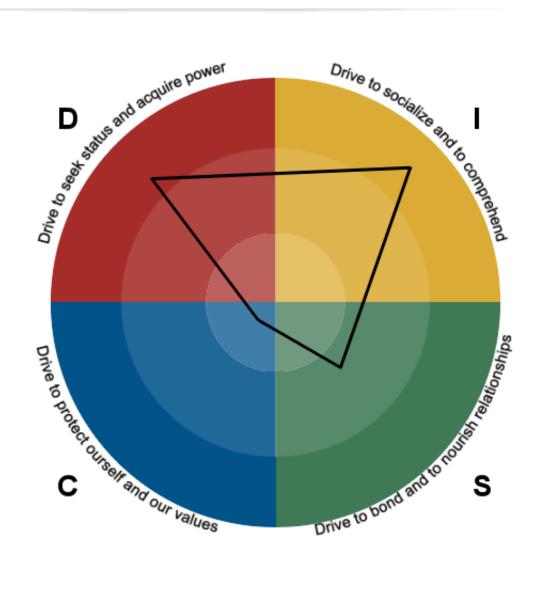
## What does the matrix show about Sandra?

The matrix above shows examples of what motivates and what demotivates Sandra. The statements within each field have been selected from her actual scores. The result in the matrix is thus individually calculated for each of the four factors.

## Guideline to the matrix

- Mark the statements that you find are matching your own perception.
- Mark the statement that you find to be the least precise.
- Get a second opinion from people who know you do they agree with your assessment?



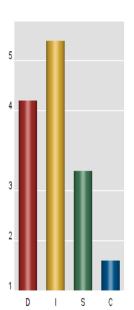


## What does the "Spiderweb" show?

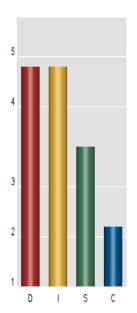
The matrix is a graphic presentation of the total result. The diagram gives an overview of the complete profile. The diagram is also used in the Team Profile.



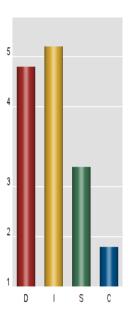
Acquired Behaviour



Intuitive Behaviour

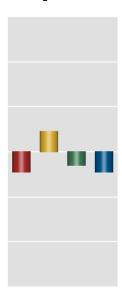


Total Graph

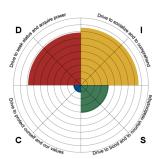


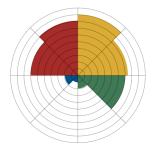
Preference Flow

Seeking to increase



Seeking to reduce







## Identify and use your strengths

Using your strengths provides energy, contentment and enthusiasm.

A strength may be overused; you can often increase your strength by moderating a behavioral pattern in areas where it is used excessively.

Weaknesses can often be behavior that "does not come naturally".

NB: Weaknesses are often behavioral patterns that are complementary to your strengths.

## Use your strengths optimally

How will you use your greatest strengths in the future? How can you optimize your strengths - and stay on top?

## Strengthen your weak areas.

Choose one or two areas - you cannot do everything at once.

Prioritize - and pick the "low-hanging fruit" first.

	My strengths now	Strengths I will preserve
Current stage behaviour		
	Behaviour I would like to develop	Behaviour I would like to avoid
Future stage behaviour		



## Other Profile and Analysis Tools

e-stimate international offers other profile tools targeted at different areas. Below, you will find a short presentation - find out more at www.e-stimate.com or contact us at: info@e-stimate.com

#### e-strength

Based on positive psychology.

Uncover your greatest personal strengths.

Adapted to Business culture and based on a business norm group.

#### e-fivefactor

The Five Factor model, also called Big Five, shows the five personality pillars. The profile is based on the International Personality Item Pool, the NEOAC model. Adapted to Business culture and based on a business norm group.

#### e-compass360

A flexible tool tailored to a 360-degree feedback - for performance development. Quick and easy to use - comprehensive and comprehensible report

#### e-nalyzer

A flexible survey tool for employee and customer satisfaction.

Quick and easy to use - comprehensive and comprehensible report

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